

HCBS RULE 3 PRIVACY

VISITORS

When residents have visitors, if desired, they can meet in common areas of the home and may also visit in their bedroom unless a court order stipulates otherwise. If there are shared bedrooms staff will mediate between roommates when one roommate wants to entertain a visitor privately or have overnight guests.

PHONE CALLS / MAILS

Residents can make confidential phone calls, receive unopened mail, and staff will not read or have access to resident's email. Residents will have access to the internet on a computer that is in a common area of the house. To maximize privacy when surfing the net, the residents could connect their personal device to the house Wi-Fi and access the internet in an area of their choosing including their bedroom.

MEDICATION ASSISTANCE

To maximize privacy when assisting with the self-administration of medication, staff will assist one resident at a time in the designated medication area while the other residents are in a separate area of the house.

CONFIDENTIALITY

When discussing private and confidential information between staff, the staff will first make sure their conversation cannot be heard. When an ID team meeting or other situations where a resident is discussing confidential information with the staff, the staff will take measures to ensure that this discussion cannot be overheard by others in the home.